

SERVICE HOTLINE

REFERENCE NUMBER: 242/2020

3 November 2020

Johannesburg Stock Exchange

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www.jse.co.za

# REPORTED OPTION TRADES NOT SENT TO MARKET - 22 OCTOBER 2020

Further to Service Hotline 236/2020 and 239/2020, we notified the market of an isolated incident resulting in some reported option trades not disseminated via the public market data feed on the Equity Derivatives Market (EDM).

We have successfully deployed a fix to resolve the issue and appreciate your patience while identifying, testing and deploying this to the JSE's production environment.

# Markets / Services:

**Equity Derivatives Market** 

# **Environment(s):**

Production

### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

#### **Issued By:**

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